



ESWAR

COLLEGE OF ENGINEERING

Approved by AICTE, New Delhi & Affiliated to JNTUK Kakinada, Kakinada, AP

Kesanupalli (V), Narasaraopet - 522549. www.eswarcollegeofengg.org



+91 98855 78652

+91 99636 34414



Email: eswarcollegeofengg@gmail.com

Website: www.eswarcollegeofengg.org



CLARIFICATION ON DVV METRIC LEVEL DEVIATIONS

Criteria	5. Student Support and Progression	
Key Indicator	5.1. Student Support	
Metric	5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases. <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organization wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees 	
HIE Inputs	<i>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</i> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees <p>HEI Input : A. All of the above</p>	
DVV Suggestions	DVV suggested Input : D. 1 of the above	
DVV Findings	As per the documents provided HEI, Input edited considering only option 4. <ol style="list-style-type: none"> 1. Kindly provide the authenticated reports of programs taken for Organization wide awareness with geo-tagged photographs appropriately captioned and also provide the action taken report on grievances duly certified by principal. 2. Kindly provide the authenticated implementation of guidelines of statutory/regulatory bodies, HEI name should be reflected by same. 3. Kindly provide the authenticated document showing the mechanisms for submission of online/offline students' grievances duly certified by principal. 4. Kindly provide the direct link to the HEI's website which shows the mechanism of redressal. 	
HEI Response	<ol style="list-style-type: none"> 1. The authenticated reports of programs taken for Organization wide awareness with geo-tagged photographs appropriately captioned and also provided the action taken report on grievances duly certified by principal is attached. 2. The authenticated implementation of guidelines of statutory/regulatory bodies, Highlighted the HEI name. 3. The mechanisms for submission of online/offline students' grievances duly certified by principal is attached. 4. The direct link to the HEI's website which shows the mechanism of redressal is provided. 	
Links to relevant Documents	The authenticated reports of programs taken for Organization wide awareness with geo-tagged	View Document





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	photographs appropriately captioned and also provide the action taken report on grievances duly certified by principal.	
	The authenticated implementation of guidelines of statutory/regulatory bodies, HEI name should be reflected by same	View Document
	Evidence of both online / offline grievance submission	View Document
	The direct link to the HEI's website which shows the mechanism of redressal	Web-link

